



Declaration of Good Practice

Our organisation has clear aims and objectives.

We run the organisation according to our guest's needs in a clear and accountable manner.

Although we are a Christian organisation we will not discriminate if our guests or volunteers do not share our beliefs. To this end, we will welcome volunteers and guests in to Eden Gate no matter what their beliefs or sexual orientation and will not discriminate on grounds of race, colour or cultural standing.

We welcome everyone equally, and we take steps to make the service open and accessible to everyone.

We support our guests through their life controlling problems by offering outreach, mentoring, cold winter night shelter, support with accommodation and a number of residential rehabilitation programmes.

We provide accurate, practical information, but do not give advice or make recommendations.

We work in partnership with professionals.

We ensure guests are offered help through other organisations if our organisation is unable to offer support.

We make sure that everyone within the organisation understands and respects confidentiality.

We support and train all our volunteers. We listen to each other and the guest's. We respond with empathy.

Inviting people in, helping people out

25 Hill Street, Newport, NP20 ILZ
t. 01633 243235 e. info@edengate.org.uk
www.edengate.org.uk // www.newportnightshelter.org

Eden Gate Newport is a registered CIO charity number 1154545

A large, abstract teal graphic in the bottom left corner of the page, consisting of a rounded shape and a sweeping, curved line that suggests a stylized human figure or a dynamic movement.

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