
VOLUNTEER OPPORTUNITY: Newport Winter Nightshelter Team Member

Why do we need you?

Eden Gate is a Local Charity with a Christian ethos that works in Newport and surrounding areas, working with those that find themselves homeless, experiencing problems with Drugs / Alcohol and Life controlling problems. Eden Gate also works in partnership with Churches and other organisations to help those that are vulnerable and are marginalised in society today.

NEWPORT
NIGHTSHELTER

Night Shelter arose from Street Outreach when the need to protect the most vulnerable during the winter months was perceived. It provides emergency accommodation, a hot meal, a warm bed for the night and a breakfast for those over the age of 18, who find themselves in need. The project is open between November and March, the coldest months of the year. This project operates through a partnership with 16 local churches and is supported by a team of fully trained volunteers.

Who do you report to?

Nightshelter Church Co-ordinator

Where will you be based?

Allocated church

How much time will it take?

We are looking for potential volunteers who can spare between 3 and 10 hours weekly or fortnightly depending on your availability and church requirements. Available hours are as follows:

Evening shift: 6pm – 10pm

Overnight shift: 10pm – 6am

Morning shift: 6am – 10am

Please check with your allocated church which day.

If you are unable to attend your nominated day we ask that you inform us as soon as possible so that your church co-ordinator can arrange alternative cover.

What will you be doing?

- Provide a warm, friendly welcome to all guests
- Setting up tables, chairs and blow up beds. Check toilets for cleanliness, soap and towels
- Serving tea/coffee/hot chocolate as requested by the guests
- Interacting with guests but not being intrusive or offering advice, we provide a friendly environment where people feel safe. Should guests need advice then your role is to direct them to Eden Gate to speak to the Operations Manager or Assistant Manager
- To maintain health and safety in the premises
- To report concerns if you suspect someone is at significant risk of harm to the Church co-ordinator or Assistant Manager at Eden Gate



- To follow instruction from Team Leader or Church Co-ordinator
- Keeping the area clean and tidy

Who are we looking for?

To carry out this role you will need:

- A kind, compassionate and caring approach with our guests
- An interest in and enthusiasm for the work of Eden Gate and the Nightshelter
- A commitment to our Confidentiality and Code of Conduct agreements
- Ability to abide by Eden Gate and Nightshelter rules

How will you benefit?

- This is an excellent opportunity to volunteer for a small local Christian charity in Newport who work with some of Newport's most vulnerable
- Training opportunities will be provided occasionally
- You get to make a difference to people's lives

General Notes:

Your exact hours you can contribute will be discussed prior to placement but you will be required to be there for the full number of hours required per shift.

Although we are a Christian charity, you don't have to be a Christian to volunteer with us.

We regret that we are not able to reimburse expenses incurred in travelling to and from the church hosting Nightshelter or for parking.

This position is entirely voluntary and is therefore unpaid and any agreement may be cancelled at any time at the discretion of either party.

How to Apply:

Please email info@edengate.org.uk so that we can send you a sign-up sheet. More information can be found on our website www.edengate.org.uk